

## NC DMH/DD/SAS Responses to Training Questions

1) The UNC-G train-the-trainer program does not accept the prerequisites earned through the Meckcares program for System of Care training. Is this the intention of the Division of MH/DD/SA? Is this circumstance likely to change?

These are separate and distinct trainings, though covering the same set of principles and regimens for Child and Family Team Training. They are not, however, interchangeable training protocols. Presuming that this is regarding the Train the Trainer curriculum, each program has its own Train the Trainer curriculum. Again they are not interchangeable. This circumstance is not expected to not change.

2) We have heard that the Division intends to launch a new online program that will meet the requirements for the System of Care training. Is this likely to occur? If so, when will it be available?

The on-line training curricula, based on the MeckCares curricula should launch on 10/1/10. It is being pre-tested now.

3) If our staff took SOC training from the LME in the spring (Intro and CFT), will this cover the new SOC training requirement?

If the training was done by an approved trainer per the list of approved trainers and with the curricula indicated on the DMH Child and Adolescent Mental Health website and per the IU, then it will count. If not, it will not count.

4) Are there required qualifications for the trainers of CBT and other evidence based practices or is these determined by the specific training curriculum.

It is determined by the evidence-based practices (EBP), or if none, the trainer must be a licensed professional.

5) RE: Online PCP Instructional Elements training. Providers have expressed concern that there is no certificate – how do they document that they have taken the online training? Will the Division of MH/DD/SA update and post the online course on the Instructional Elements of Person Centered Planning?

New training planned for 1/1/2011. Will explore use of a certificate.

6) There appear to be inconsistencies between the training requirements in the current service definitions posted on the DMA website and those in the Implementation Updates. Is this a temporary issue that will be resolved? If not, which set of requirements are providers obligated to meet?

If there are inconsistencies in Implementation Updates (IU) and Medicaid Clinical Coverage Policies and Provider Manuals 8A-M, please let us know specifically what they are.

7) May providers meet some portion of the training requirements from credible online training sources?

This is being looked at, but not yet resolved.

8) Which set of training requirements are we accountable to meet between now and January, 2011? For example, if our Intensive In-home staff completes the new requirement of 3 hours of training in the service definition will they also be expected to complete the previous requirement of 12 hours of training in the service definition?

The training requirements in the July 1, 2010 Clinical Coverage Policy 8A. Please also see Special Implementation Update # 75.

8a) Which set of training requirements (Implementation Update 36 or Implementation Update 73) apply to CABHAs between now and January, 2011? For example, are Intensive In-home providers required to document 12 hours of service definition training as previously required or 3 hours of service definition training as described in the more recent Implementation Updates?

See above.

8b) Which set of training requirements applies to agencies that are not certified as CABHAs between now and January, 2011?

See above.

9) Can the Division make available a database of qualified trainers within CABHAs or elsewhere that we can access to locate potential local trainers?

No plans at this time.

10) Motivational interviewing

Currently in order to receive Division credit for completing the required training, the trainer must be a MINT trainer.

11) Please consider establishing a training code that agencies can use to bill for reimbursement of costs associated with required staff training.

The cost of training is built into the rates for services and varies according to the individual requirements of the service.